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# FEDERAL COMMUNICATIONS COMMISSION

In Re Applications of:
MM DOCKET No.: 94-147
JAMES A. KAY, JR.

LICENSEE OF 152 PART 90
LICENSES IN THE LOS ANGELES,
CALIFORNIA AREA

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### HERITAGE REPORTING CORPORATION

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## Before the FEDERAL COMMUNICATIONS COMMISSION Washington, D.C. 20554

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Room No. 1, Courtroom A-363 The Portals Building 445 12th Street, S.W. Washington, D.C.

Wednesday, January 20, 1999

The parties met, pursuant to the notice of the Judge, at 10:00 a.m.

BEFORE: HON. JOSEPH CHACHKIN
Chief Administrative Law Judge

#### APPEARANCES:

On behalf of James A. Kay, Jr.:

AARON P. SHAINIS, ESQ. Shainis & Peltzman, Chartered 1901 L Street, N.W. Suite 290 Washington, D.C. 20036 (202) 293-0011

ROBERT J. KELLER, ESQ. Law Offices of Robert J. Keller, P.C. 4200 Wisconsin Avenue, N.W. Suite 106 - Box 233 Washington, D.C. 20016-2157 (301) 320-5355

APPEARANCES: (Cont'd)

### On behalf of Federal Communications Commission:

JOHN J. SCHAUBLE, ESQ. Enforcement and Consumer Information Division Wireless Telecommunications Bureau 2025 M Street, Room 8308 Washington, D.C. 20554 (202) 418-0797

WILLIAM H. KNOWLES-KELLET, ESQ. Commercial Wireless Division Federal Communications Commission 1270 Fairfield Road Gettsyburg, Pennsylvania 17325 (717) 338-2505 <u>I N D E X</u>

VOIR

<u>DIRECT CROSS</u> <u>REDIRECT RECROSS</u> WITNESSES: DIRE

James A. Kay, Jr. 2514 2523 2547

EXHIBITS

IDENTIFIED RECEIVED REJECTED

Wireless Bureau:

352 2528 2530

Hearing Began: 10:00 a.m. Hearing Ended: 11:30 a.m. Recess Began: - Recess Ended: -

Recess Began: -

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- THE COURT: Mr. Kay?
- 3 MR. SCHAUBLE: Your Honor, I did have one
- 4 preliminary matter.
- 5 THE COURT: Yes?
- 6 MR. SCHAUBLE: And that is the inquiry of counsel
- 7 for Mr. Kay into the status of the production of the
- 8 invoices that Ms. Marshall testified about during her
- 9 testimony concerning the rentals of radios.
- MR. KNOWLES-KELLETT: We don't -- we can inquire
- of the witness. If I can ask him a line of questions and so
- 12 we have a record on it, but there are no such invoices, if
- 13 you wish. Thank you for reminding me of that.
- 14 THE COURT: I knew there was an explanation.
- 15 MR. KNOWLES-KELLETT: I can ask the witness a few
- 16 questions and then we'll have it on the record as to what
- 17 the status of that is.
- 18 THE COURT: All right then.
- 19 MR. KELLER: I have one preliminary matter, too,
- 20 Your Honor. It's not important but I promised somebody I
- 21 would bring it up.
- I received a call the other day from Jim Hanno,
- 23 the expert witness. And he wanted me to relay to you all
- 24 that he -- the ITU conference he attended was in '96 and not
- 25 '97. I assured him we'd take care of that when we did

- 1 corrections to the transcript, but I would also state on the
- 2 record. I told him I didn't think it was critical.
- 3 MR. SCHAUBLE: I don't think the dates matter.
- 4 THE COURT: Well, if you just want to correct the
- 5 record, that's fine.
- 6 All right. Let's continue then.
- 7 MR. SHAINIS: Mr. Keller's first, then I'll have
- 8 one or two questions.
- 9 THE COURT: All right.
- 10 Whereupon,
- JAMES A. KAY, JR.
- 12 having been previously duly sworn, was recalled as a witness
- herein and was examined and testified as follows:
- 14 DIRECT EXAMINATION
- 15 BY MR. KELLER:
- 16 Q Mr. Kay, the matter we were just discussing, could
- 17 you explain first of all, the procedure on how invoices for
- 18 rental radios are handled in your shop?
- 19 A Well, if a customer has a need for radios, one of
- the staff will write up an invoice that'll scoop up whatever
- 21 radios are needed, provide them to the customer, the
- 22 customer signs the form, and the customer leaves with the
- 23 radios. Usually it takes -- if it's a for-pay rental,
- usually they take some type of deposit or payment. And when
- 25 the customer returns with the radios, they close out the

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- 2 Q And what is done with the invoice after the
- 3 customer returns with the radios and they're closed out?
- 4 A It could go either into a customer file or what
- 5 they call a daily file.
- 6 O Now, there was testimony here that Ms. Marshall
- 7 had specifically recalled writing some invoices for loaner
- 8 or rental radios or what for Mr. Hessman for some use and
- 9 some activities he was involved in. But it was raised by
- 10 the Bureau that copies of those invoices were not among a
- 11 collection of invoices that we put in our direct case
- 12 exhibit. I believe Kay Exhibit 52.
- Do you have any knowledge to explain why invoices
- 14 for rentals or loaners to Mr. Hessman would not be among the
- 15 rental invoices they collected?
- 16 A I can only estimate. And that would be that
- 17 because it was an employee, the only reason we use the
- 18 invoices was to keep track of the radios when they were out
- 19 to make sure they all got back. And the invoices may have
- 20 been disposed of or we didn't find them when we searched.
- 21 We looked for as many rental invoices as we could find, but
- I don't think by all means got all of them.
- 23 O It's true there is no file of invoices. Correct?
- 24 A There's no repository for rental invoices.
- 25 Q You have to search through each customer file and

- then possibly daily receipts files as well?
- 2 A Those I know were looked through, but I don't know
- 3 just how thoroughly. They did it in quite a hurry.
- 4 O It is also true that when Mr. Hessman or other
- 5 employees used radios on a loaner or rental basis, that you
- 6 did not charge them?
- 7 A That's correct.
- 8 Q So, the only purpose of the invoice was to note
- 9 that the radio was out and to track it when it returned.
- 10 Correct?
- 11 A Basically, inventory control, yes.
- 12 BY MR. SHAINIS:
- 13 Q Mr. Kay, just a few more questions. You testified
- 14 concerning damage to your business. Was there also damage
- 15 to your home?
- 16 A Yes.
- 17 O And can you describe the extent of the damage?
- 18 A Well, we're about \$150,000 to \$200,000 and still
- 19 climbing. Had to replace on the outside, walls or repair
- them. There was damage to internal walls and external walls
- 21 on my house. Cabinetry was damaged. I lost about half my
- 22 glasses. Tremendous amounts of foodstuffs and bottles of
- 23 all nature that were literally thrown out of the cabinets
- 24 onto the floor. I had was best -- can be described as a sea
- of broken glass, six inches tall all across the kitchen

- 1 floor. There was massive saturation of the carpets from
- 2 foodstuffs and beverages.
- 3 Literally, everything in all the cabinets and
- 4 closets was thrown out of the cabinets. If it could be
- 5 knocked down or thrown askew, it was. The place was a total
- 6 and complete mess.
- 7 I have ten -- actually, seven sliding glass
- 8 windows or doors in my house. Every one of them was knocked
- 9 off the tracks. And the double thermal pane ones I have in
- 10 my patio required bending with a huge pry bar to get back
- on. They were jammed.
- In short, it created a mess, clean-up and repair
- job that even to this day, we're still doing some repairs
- 14 from. We still find damage.
- MR. SHAINIS: Thank you. Your Honor, we're
- 16 finished our cross-examination.
- 17 THE COURT: Well, some areas were not covered. I
- don't know if you intend to cover it, but I think it should
- 19 be. Conversations with Mr. Jensen concerning the balance,
- if such conversations took place, what's Mr. Kay's version.
- I think we might do something -- well, I think we should
- 22 have in the record -- sir, let me ask you this. Mr. Jensen
- 23 has alleged that you had some conversations with him
- 24 concerning theoretically how you can interfere with someone
- 25 else's equipment.

- 1 I'd like to hear what you have to say about it.
- 2 Did you have such conversations? If so, what was the nature
- 3 of the conversations?
- 4 THE WITNESS: During that time, we were
- 5 continuously receiving interference with various other radio
- 6 shops. We have a pretty good idea where it was coming from.
- 7 And it was a long time ago, but I do remember I showed
- 8 Jensen and other technicians, management people I had, what
- 9 was going on, how these people were doing it, so that they
- 10 could diagnose it and examine it.
- 11 I remember that in the course of teaching staff, I
- 12 explained to them the differences between the E.F. Johnson-
- 13 style trunking, the General Electric-style trunking and the
- 14 Motorola-style trunking, not only for marketing reasons, but
- 15 also, the advantages of the LTR.
- 16 I listened to Mr. Jensen's testimony and I don't
- 17 know where he's coming off the wall with -- that I told him
- 18 that I was jamming or something to that effect. I may have
- shown him, "This is how they were doing it," but I, myself,
- 20 certainly did not do any jamming.
- 21 And his description of somehow using a service
- 22 monitor, that isn't the way service monitors function. They
- 23 don't work that way, for one thing. They're very low output
- 24 power and it certainly would not be the choice of a jammer.
- 25 Also, his description of a Motorola trunking

- 1 system was very much in error. They don't use four data
- 2 channels. They choose four channels that could be used for
- 3 data.
- 4 You see, I'm quite confused because that's not the
- 5 way the equipment works. And I don't know how he would get
- 6 the idea that I would have done any jamming because that
- 7 isn't the way it would be done.
- I mean, you use a service monitor to be able -- a
- 9 service monitor, you have to understand what the machine is.
- 10 It's a combination, low-level signal generator. It -- I
- think its maximum output level is like 120th of one watt or
- 12 .05 watts. It has no power to speak of. It's not even
- licensed as a transmitter. Its purpose is for aligning
- 14 radios and to be able to monitor off the air and for radios
- 15 that are under test. It's purely a service instrument. And
- it could be used to monitor off the air so that you could
- 17 listen to what a trunk system sounds like.
- 18 It's entirely possible that I dialed up one or
- 19 more trunk systems to show him and others, "This is what a
- 20 Motorola system sounds like. So, you differentiate its data
- 21 channel, which has a very distinct sound to it as compared
- 22 to other sounds that you'll hear off the air. And this is
- 23 the way the system functions electronically, and this is the
- 24 way Motorola trunk mobiles and portables will interact with
- 25 the trunk system."

1	And also, there were weak links on the E.F.
2	Johnson-style system, where technicians being creative could
3	cause malfunctions to certain types of backbone equipment,
4	the mountaintop equipment, for the LTR format systems. Mine
5	weren't susceptible to it, because I was using Unidens. But
6	the older E.F. Johnson backbones were susceptible to it.
7	There were a number of dirty tricks technicians
8	occasionally did. The less reputable ones in the business
9	did do that to some people.
10	THE COURT: Could you tell us about the marketing
11	agreement that you entered, that Mr. Jensen entered into,
12	and what were the circumstances of that agreement?
13	THE WITNESS: When Mr. Jensen first started with
14	me, I think it was for about the first year he worked with
15	me, we used to talk outside business because he was always
16	involved in one type of would-be entrepreneurship or
17	another. Before he came to work for me, he was involved in
18	security companies and taxi cab companies. He always wanted
19	to have his hand in business in some fashion. And he always
20	I should say admired or desired to be in any business
21	that was profitable for him.

He saw me doing SMRs and doing repeaters. And I guess we discussed -- he brought up or I brought up with him -- I don't remember, it was so long ago -- that he could do it, as well. And he wanted free use of our radios for

- 1 outside things that he was doing.
- I didn't consider it a big deal, but I prepared a
- 3 license for the man so he could use our radios on his own
- 4 time, because he had possession of our shop radios in his
- 5 own personal vehicle and he had a portable, as well as he
- 6 talked to Mr. Hessman. And there's some other names, but
- 7 they escape me, of people that had radios that he talked to
- 8 that were completely outside my business. And he was doing
- 9 it on his own time on evenings and weekends.
- I don't know everything that he was doing. And
- 11 sometimes I wish I did, because I'd be able to testify to it
- 12 better.
- 13 THE COURT: But how did you enter into the
- 14 marketing agreement?
- MR. SHAINIS: Your Honor.
- 16 THE COURT: I'm sorry.
- 17 MR. SCHAUBLE: That was Mr. Cordaro, I believe.
- 18 THE WITNESS: It was a verbal agreement. It was
- 19 nothing written.
- 20 THE COURT: All right. Could you tell us the
- 21 circumstances as to the written agreement that involved Mr.
- 22 Cordaro -- marketing agreement?
- THE WITNESS: When Mr. Sobel's name appeared on
- 24 the draft HDO, he wanted a written marketing agreement --
- 25 management agreement to show our relationship. And it

- 1 was -- I can't go into attorney-client conversations with
- 2 Brown and Schwaninger, but I decided that --
- 3 THE COURT: You can say based on their advice.
- 4 THE WITNESS: Okay. Based upon their advice, I
- 5 entered into management agreements with Mr. Cordaro and Mr.
- 6 Gales so that if and when the Bureau decided to examine my
- 7 relationship with either licensees, that they would have a
- 8 clear written record that what we were doing was all up
- 9 front and perfectly legitimate. So, that's why the other
- ones were entered, was to show that I had a perfectly
- 11 healthy and above-board relationship with these people.
- 12 THE COURT: Was there also -- well, I quess in the
- case of Mr. Hessman, was that also a written agreement?
- 14 THE WITNESS: Hessman only -- had no written
- 15 agreement. He was -- basically, he did nothing but borrow
- 16 radios from us for his security control gig. I still don't
- 17 know where or when he did it. They just approached me and
- 18 said, "Hey, can we use radios?" I said, "Sure, no problem."
- 19 They said they needed a couple good channels. Okay. "Use a
- 20 couple 800 channels. I'll prepare the licensing for you.
- 21 Pull a whole batch of radios and go for it."
- 22 And beyond that, I heard through the grapevine
- 23 that he used a bunch of our radios. I remember he used to
- 24 park his Toyota Landcruiser out back and it had an 800
- 25 megahertz antenna on it or an 800 megahertz radio of ours in

- 1 it. We supplied him the radios. We know he did it, but he
- was on his own time doing it, completely independent of my
- 3 shop. I saw bits and pieces of it, but I never really went
- 4 into detail for that.
- 5 THE COURT: All right. Redirect?
- 6 MR. SCHAUBLE: Some, Your Honor.
- 7 THE COURT: Go ahead.
- 8 CROSS-EXAMINATION
- 9 BY MR. SCHAUBLE:
- 10 Q Mr. Kay, in response to a question from your
- 11 counsel, I believe you testified that you did not want to --
- that you wanted to keep -- you refer to a system
- 13 configuration data confidential. Do you recall that
- 14 testimony?
- 15 A You mean, my customers' information? Absolutely.
- 16 Q Okay. My question is, exactly what sort of data
- 17 did you mean by system -- you used the term system
- 18 configuration, and my question is, exactly what type of
- information did you mean by system configuration data?
- 20 A The frequencies the customer operates on are
- 21 obviously very critical. That would certainly be part of
- 22 it. The mountain tops on which they're operating these
- 23 frequencies is also very critical. And even more beyond
- that would be the digital codes or CTCS has tone codes and
- 25 LTR ID codes and home channel codes that are part of the LTR

- 1 ID system, which actually allow the customers' radios to
- 2 work.
- We've had instances where a renegade radio shop
- 4 deliberately cut into one of my security patrol company
- 5 systems, and direct threats to the officers' safety were
- 6 transmitted over my trunk systems to my security patrol
- 7 company, which is rather unnerving to these security patrol
- 8 company employees to have death threats delivered their
- 9 direction, and to know that somebody was monitoring their
- 10 movements and activities.
- 11 That type of information as to literally how to
- 12 cut into somebody's system must be kept confidential.
- 13 Q Okay. Now, the Commission's 308(b) letter
- 14 requested information concerning frequencies in mountain
- 15 tops. Correct?
- 16 THE COURT: Well, let's identify --
- 17 MR. SCHAUBLE: WTB Exhibit 1. I believe the
- witness needs to refer to WTB Exhibit 1.
- 19 THE COURT: I just want to make sure we have the
- 20 specific one. WTB Exhibit 1?
- MR. SCHAUBLE: Yes.
- 22 THE COURT: All right.
- 23 THE WITNESS: Yes, I know what it is.
- BY MR. SCHAUBLE:
- Q But it did not request information concerning any

- of these codes. Correct?
- 2 A The codes, no, the frequencies, yes. And any
- 3 radio technician who knows the frequency and the location of
- 4 where a particular system is being operated need only dial a
- 5 service monitor or similar receiver instrument with the
- 6 appropriate decoders attached to it, and they can have that
- 7 system information by reading it off the air.
- 8 Q Okay. Mr. Kay, turn to WTB Exhibit Number 3.
- 9 A Yes.
- 10 Q You provided some testimony concerning your review
- of this letter. My question is, you understood at the time
- 12 you reviewed this letter that you, through your attorneys,
- were declining to provide the information the Commission
- directed you to provide in the January 31 308(b) letter.
- 15 Correct?
- 16 A I believe I already testified to that.
- 17 Q Okay. With respect to the Thompson Tree, is it
- 18 correct that your finder's preference request was dismissed
- 19 because the matter had been subject to an investigation
- 20 prior to the filing of your finder's preference request?
- 21 A That's disingenuous because you know that the
- investigation was prompted by my own letter. The only
- 23 investigation they had was from my own letter, which I had
- 24 never received a reply to and thus filed a finder's
- 25 preference.

- 1 Q Mr. Kay, isn't it correct that was the result of
- the disposition of your finder's preference request?
- 3 A The finder's preference was dismissed about a week
- 4 after Anne Marie Wypijewski spoke with Mrs. Thompson.
- 5 She -- Ms. Wypijewski told Ms. Thompson what she was going
- to do with the finder's preference, and then proceeded to do
- 7 that.
- 8 MR. SCHAUBLE: Your Honor, I ask that the witness
- 9 be directed to answer the question.
- 10 THE WITNESS: I did.
- 11 THE COURT: What is your question?
- MR. SCHAUBLE: The question is what was the
- disposition of the finder's preference request.
- 14 THE WITNESS: I did. I said --
- 15 THE COURT: He just said it was dismissed. Isn't
- 16 that what he said?
- 17 MR. SHAINIS: Yes.
- BY MR. SCHAUBLE:
- 19 Q Now, Mr. Kay, do you recall approximately when you
- 20 filed the initial letter requesting that the Thompson Tree
- 21 license be canceled?
- 22 A It was some time in 1993. I'd have to look back.
- 23 It might have been September of '93.
- 24 Q Okay.
- 25 A August. Could have been October. Somewhere in

- 1 the --
- 2 Q Okay --
- 3 A -- middle to latter half of '93.
- 4 Q Now, do you have an understanding that a request
- 5 that a license be canceled is sometimes referred to as a
- 6 takeback letter?
- 7 A Try that on me again.
- 8 Q Okay. I'll just ask the question. This letter
- 9 you filed with respect to Thompson Tree was not the only
- instance in which you had requested that the Commission
- institute an investigation to determine whether a license
- 12 should be canceled for failure to construct or failure to
- 13 operate. Correct?
- 14 A No, it was not the only one.
- 15 Q Okay. And as a matter of fact, would it be
- 16 correct that you filed a considerable number of such
- 17 letters?
- 18 A Well, I did. All the radio guys were clearing
- 19 channels --
- MR. KELLER: Objection as to relevance. How is
- 21 this relevant?
- 22 MR. SCHAUBLE: Your Honor, there has been state of
- 23 mind testimony entered with respect to Mr. Kay, you know,
- 24 concerning this one matter. I just want to get in some
- 25 testimony here. The record will show that Mr. Kay filed a

1	large number of these letters. And in the vast majority of
2	the cases, he received the relief requested. And I think
3	that's part of the record that needs to be considered with
4	respect to his state of mind.
5	MR. KELLER: Your Honor, I'll withdraw the
6	objection because I think that makes the state of mind with
7	what happened with Ms. Thompson all the more compelling.
8	THE COURT: All right. There is no objection.
9	MR. SCHAUBLE: Your Honor, I'm going to provide to
10	the witness and court reporter Your Honor, is my next
11	exhibit number 352?
12	THE COURT: Yes.
13	MR. SCHAUBLE: Your Honor, I ask to be marked for
14	identification as WTB Exhibit 352 a two-page letter. The
15	letterhead is Federal Communication Commission dated June
16	30. 1993 addressed to James A. Kav. Jr.

17 THE COURT: Can I get a copy? What is it now?

MR. SCHAUBLE: I believe 352, Your Honor.

19 THE COURT: Yes. A two-page letter addressed to

Mr. Kay signed by Mr. Hollingsworth, dated June 30, 1993.

21 The document is marked for identification as Bureau Exhibit

22 352.

23 (The document referred to was

24 marked for identification as

25 Bureau Exhibit 352.)

	1	BY MR. SCHAUBLE:
	2	Q Mr. Kay, have you had a chance to review the
_	3	document?
	4	A Yes.
	5	Q Is this a letter you received from the Federal
	6	Communications Commission?
	7	A Yes.
	8	Q Okay. And do you see that this letter requests
	9	reports on evidence reports on investigations that the
	10	Commission has conducted concerning permanent discontinuance
	11	of operations by licensees?
	12	A Yes.
	13	Q And do you see the results with respect to 31
	14	different stations?
	15	A Yes.
	16	Q And does it report that in 27 of those 31
	17	instances that the licenses were canceled as you requested?
	18	A Yes.
	19	MR. SCHAUBLE: Your Honor, I move WTB Exhibit 352
	20	into evidence.
	21	THE COURT: Any objection?
	22	MR. KELLER: No objection.
	23	THE COURT: Bureau Exhibit 352 is received.
_	24	//
	25	//
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1 (The document referred to, 2 having been previously marked 3 for identification as Bureau 4 Exhibit 352, was received in 5 evidence.) 6 7 BY MR. SCHAUBLE: Mr. Kay, turn back to WTB Exhibit 3 and 8 specifically page 6 of the exhibit. 9 10 MR. KELLER: Exhibit which? I'm sorry. MR. SCHAUBLE: Exhibit 3. 11 12 THE COURT: Page 6. MR. SCHAUBLE: Yes. 13 THE COURT: All right. 14 MR. SCHAUBLE: And specifically, I'm referring to 15 Mr. Kay to the third paragraph. 16 THE WITNESS: Yes. 17 18 BY MR. SCHAUBLE: Now, is it correct, Mr. Kay, that this paragraph 19 of this letter is the only place in the correspondence 20 21 between you and the Commission which mentions damage caused by the Northridge earthquake to your business? 22 23 Α I don't know. I haven't examined through to see 24 if it is.

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25

Okay.

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- 1 THE COURT: I think there is another place where
- 2 it is alluded to.
- 3 THE WITNESS: I think that's correct. I think
- 4 there was at least one other spot.
- 5 BY MR. SCHAUBLE:
- 6 Q Mr. Kay, is it correct that you never requested an
- 7 extension of time to respond to the letter based upon your
- 8 inability to provide the information requested?
- 9 A Again, I think my letters from my counsel speak
- 10 for themselves. If I have to look through to see the
- 11 reasons that were cited by my counsel --
- 12 Q Okay.
- 13 A You have the letters.
- 14 Q Do you recall requesting for an extension of time
- based on the inability to provide the information requested?
- 16 A I believe there were extensions of time that were
- 17 requested, but I don't remember off the top of my head
- 18 exactly the reasons cited by my counsel.
- 19 THE COURT: There was a three-week extension
- 20 requested somewhere, wasn't there?
- 21 MR. SCHAUBLE: There was. Your Honor, there was.
- 22 I believe it's WTB Exhibit 13, which is an extension request
- 23 based upon key to the providing of the Vaughn Index and a
- 24 Freedom of Information Act request. That's WTB Exhibit 13.
- 25 And I believe there was an extension --

- 1 MR. KELLER: Obviously, there would have been
- 2 extensions prior to that.
- 3 THE WITNESS: There was.
- 4 THE COURT: There was an extension I thought
- 5 because of the Northridge earthquake. I thought I read
- 6 somewhere there was such an extension, which was denied.
- 7 THE WITNESS: There were one or more requests for
- 8 extension that were denied.
- 9 MR. SCHAUBLE: Your Honor, I'm not aware of
- 10 anything tied to the Northridge earthquake.
- 11 THE COURT: These are all the letters --
- MR. SCHAUBLE: The documents will be speak for
- 13 themselves.
- 14 THE COURT: But this is all the letters.
- BY MR. SCHAUBLE:
- 16 O Now, Mr. Kay, in 1994, did you ever explain to the
- 17 Commission that there had been damage to your computer
- 18 system as a result of the earthquake?
- 19 A I don't know. I believe there may have been some
- 20 information contained in some of my attorney's letters
- 21 again. We may have to take a look at the letters. But I
- 22 believe that computer damage was cited in at least one or
- 23 more of the letters.
- 24 THE COURT: Counsel, I would refer you to Mr.
- 25 Brown's -- I don't know what this refers to, but your

- 1 Exhibit 15, of which there's a reference that the Commission
- denied all of Mr. Kay's requests for extension of time. I'm
- 3 pointing out that Mr. Kay had requested extensions of time,
- 4 and they were all denied. And I don't know what that
- 5 relates to, but that's in here.
- 6 MR. SCHAUBLE: Your Honor, my understanding is
- 7 that relates to extensions of time based upon the request
- 8 for the Vaugh Index or to receive the complaints in response
- 9 to the Freedom of Information Act.
- 10 THE COURT: Well, I'm not so sure, but whatever
- 11 the records reflect, the records reflect. If we have all
- 12 the letters here --
- MR. KELLER: Do we have all the letters?
- 14 THE COURT: I think Kay added some letters to it.
- 15 MR. SCHAUBLE: Yes. With the letters -- the
- Bureau added a couple of additional letters into the record,
- 17 and I believe Mr. Kay added one or two letters.
- 18 THE COURT: Maybe one of those letters.
- BY MR. SCHAUBLE:
- Q Mr. Kay, is it true that you were able to send
- 21 bills to your customers by February 1994?
- 22 A Were we able to send bills on that date?
- 23 O Yes.
- 24 A Yeah, I told you the system was damaged January 17
- 25 with the earthquake. I did not say it was knocked out of

- 1 commission.
- 2 Q Okay.
- A And it's entirely possible we'd been able to send
- 4 some bills off, but the machine was constantly freezing up,
- locking up, had to be rebooted. And we'd get some work off
- of it, and it'd freeze up again.
- 7 Q Now, Mr. Kay, you kept in your records copies of
- 8 all your station licenses. Correct?
- 9 A More or less. They were all kept in files. I
- 10 didn't throw them out.
- 11 Q Now, you testified concerning the number of
- documents you needed to produce in response to the 308(b)
- letter. Is it correct that a majority of the documents you
- 14 produced to the Bureau in discovery in this proceeding after
- 15 designation consisted of your paper customer files?
- 16 A Those are our business records. That's what you
- 17 quys asked for in the 308(b). "Must be supported by
- business records." They are business records.
- 19 O Okay. Now, is it correct that much of the
- 20 material in those files consisted of all the bills you would
- 21 send to customers from time to time?
- 22 A Correct, those were business records.
- Q Okay. Now, is it correct that the prior bills
- 24 would not be required to be produced in order to respond to
- 25 the Commissions's 308(b) letter. Correct?

- 1 A I don't know that.
- THE COURT: There were a lot of requests from that
- 3 308(b) letter. Can you be more specific?
- 4 MR. SCHAUBLE: Okay.
- 5 THE COURT: If you want to go through each one
- 6 point by point, you can, but speaking generally about it
- 7 doesn't help the record.
- 8 THE WITNESS: The Commission was very unwilling to
- 9 clarify exactly what it wanted in the 308(b), to narrow it,
- 10 or describe it any way. So, it says billing records, I
- 11 assume it wants bills. It wants copies of my billing
- records for all customers. And that's what we ultimately
- 13 provided in discovery.
- Now, you had the opportunity to clarify it and
- narrow it. We certainly asked you, and the Bureau did not.
- 16 BY MR. SCHAUBLE:
- 17 Q Now, Mr. Kay, turn to WTB Exhibit 1.
- 18 A Yes.
- 19 Q It was your understanding that this 308(b) letter
- was requesting for and specifically referring to the
- 21 numbered paragraph 6. Do you have that before you?
- 22 A Yes.
- 23 Q Okay. Your understanding that that paragraph was
- asking for information as to a given point in time.
- 25 Correct?

- 1 THE COURT: Does it say that?
- THE WITNESS: No, it doesn't.
- 3 THE COURT: I assume the Bureau would say what
- 4 they mean. They didn't set forth a specific period of time.
- 5 Did they?
- 6 MR. KELLER: I believe --
- 7 MR. SCHAUBLE: Your Honor, there's always been --
- 8 there's already -- you know, I'm just trying to refresh the
- 9 witness's -- consistent with the witness's recollection on
- 10 his own direct testimony. I was just trying to --
- 11 THE COURT: What does the letter say? If the
- 12 letter sets forth a specific time period that the Commission
- is interested in, then that request sits.
- MR. SCHAUBLE: Your Honor, I can go through this
- in subsequent letters --
- 16 THE COURT: Well, you're talking about this
- 17 letter. The letter speaks for itself what it says. It
- 18 doesn't set forth a specific time period.
- MR. KNOWLES-KELLETT: The date as of which we
- 20 wanted it was any date --
- 21 THE COURT: Did it say that?
- MR. KNOWLES-KELLETT: It was clarified in a later
- 23 letter.
- 24 THE COURT: Oh, I don't know about later. We're
- 25 talking about this letter. That's what Counsel's talking

- 1 about. And I said as far as this letter is concerned,
- there's no specific time set. I mean, that's clear by
- 3 looking at the letter.
- 4 BY MR. SCHAUBLE:
- 5 Q Mr. Kay, please turn your attention to WTB Exhibit
- 6 12. It's the June 10, 1994, letter.
- 7 A Uh-huh. I have it.
- 8 Q Okay. The third paragraph on the first page. You
- 9 understood, at least as of that time, that you can provide
- the information for any date, either January 1, 1994, or any
- 11 date after January 1, 1994, that was convenient to you.
- 12 Correct?
- 13 A That's what it says.
- 14 Q Okay. Now, you provided -- in response to
- questions from your counsel, you provided information
- 16 concerning testimony concerning demos and shop use by other
- 17 dealers. Do you recall that testimony?
- 18 A Yes.
- 19 Q You did not keep any sort of records concerning
- shop use by other dealers, did you?
- 21 A It depends on what you define as records.
- 22 Q Okay. Did you keep any sort of written -- any
- writing that would memorialize or establish shop use by
- 24 other dealers?
- 25 A We issued frequencies and tones and system

- 1 information and home channel ID codes for the trunks so
- 2 these other radio shops could use our systems. No billing
- 3 records were generated because we weren't billing them.
- I believe there are some records for basically
- 5 keeping track of the frequencies and tones that are assigned
- to those shops, but they're not billing records, per se.
- 7 They're simply tech records so that we know that these are
- 8 in use and by whom.
- 9 Q Okay. Okay.
- 10 A And not even necessarily on the computer. As a
- 11 matter of fact, I think only a few of them are.
- 12 Q Would this information be contained in what's
- referred to as the log book?
- 14 A Most of the locations, yes.
- 15 Q Okay. What other locations would that information
- 16 be contained in?
- 17 A Barbara has paper files for our customers, and I
- 18 believe she has a separate location where she keeps the
- 19 dealer information.
- Q Okay.
- 21 A I'm not sure exactly where she has it. If I
- 22 wanted to read it, I'd ask her for it.
- 23 Q Do you know if that dealer information was
- 24 produced -- if those files concerning dealers were produced
- 25 in discovery?